



UPDATE REPORT

Feedback from JOSC on the Right Care, Right Time, Right Place Consultation document

1.0 PURPOSE

This purpose of this report is to provide an update on the action taken in response to the comments and questions received from the Joint Calderdale and Kirklees Health Overview and Scrutiny (JOSC) panel in relation to the Consultation document.

The feedback from JOSC was received on the 16th February 2016.

2.0 SUMMARY – comments on Consultation document

We have received 28 comments from the JOSC on the Consultation Document. The full set of comments and the action taken is outlined in appendix A, attached.

The Consultation document has been updated based on the JOSC comments and other comments received from The Consultation Institute and Hospital services Board members.

Comments on the consultation questions

The updated version of the questionnaire is still being worked on and the comments submitted from the JOSC are not attached.

NO	JOSC COMMENT	PAGE	ACTION/ RESPONSE
1	I would like to have seen a flow diagram of the relationships between Urgent, Emergency, GP's etc. Pictures/Diagrams are easier to understand.	n/a	suggest we will build this into the approach for developing the summary document
2	Just says South Huddersfield – should say Kirkburton/Shelley/Shepley, Denby Dale/ Skelmanthorpe/ Scissett	P20para8, P40para4	Change made in the document on page 20 and page 40
3	No mention of car parking and on P40 it is vague about parking.	P20/ P40	<p>There were already references to car parking on pages 19, 20, 39, 40.</p> <p>In response to the JOSC comment and TCI comment about how we will improve parking- the following statement has been added to the document</p> <p>'We recognise the need to improve car parking and have taken into account the costs of providing multi-storey car parks on both sites. Clearly this would need further discussion with the planning authorities.'</p>
4	Page 2 in the notes at the bottom of the page – clinicians spelt incorrectly!	Pg2	Typo corrected
5	Page 5 3 rd para – is it all outpatient clinics in the community or some?	Pg 5	Yes - it is about some not all. Wording updated
6	Page 8/9 Financial Situation – no mention of PFI and there should be?	Pg 8/9	We have reviewed and determined that we should not add in PFI at this point in the document. It is correct in

NO	JOSC COMMENT	PAGE	ACTION/ RESPONSE
			the Alternatives Considered section.
7	Page 10 – item 5 first para “over the last two years there ...” instead of “here “	Page 10	Minor wording change corrected
8	Page 11 <ul style="list-style-type: none"> • Clinical Senate report not on website. NCAT report is. • Did the clinical senate qualify their statement? Surely this needs to be addressed. 	Pg 11	The clinical senate report is an appendix to the PCBC and is on the RCRTRP website. We have updated the website to note which appendices are included in the PCBC. We will also publish the Clinical Senate reports separately on the RCRTRP Website.
9	Page 12 – While money Para. Does the £470m include an amount to cover part of the deficit (179m)? If so this needs to be clear in this para as it looks as if the whole of the monies are for re-development of sites.	Pg 12	the following wording has been added...’these numbers include funding to support the hospital deficit position’
10	Pages 14 and 15 <ul style="list-style-type: none"> • it is easy to miss the services in both hospital sites? • Where is the Trauma centre that is currently in HRI? 	Pg 14 &15	<ul style="list-style-type: none"> • We have amended the design to try to highlight the services in both hospital sites • Trauma is listed in the services at CRH. Re-named it on both lists as a Trauma service to try and make this clearer
11	Page 16 – can someone only attend an urgent care centre with an appointment?	Pg 16	This is clearly explained in the UCC section on pg 23 and in the Foreword. We have updated the UCC summary box on page 16 for clarity

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12	Pages 26/27 – when discussing planned surgery it is not clear that if someone having surgery is likely to need HDU or other services then this would be carried out on the Acute site.	Pg 26/27	It was already specified on page 14 We have updated pg 26 to say ‘ Patients requiring complex planned surgery, who may need intensive care afterwards, would have their operations at CRH’
13	Page 30 – clinical view – you previously brought the two obstetric units together, this sounds as if there is only one labour ward for the trust.	Pg 30	We have amended the quote to say ‘The biggest success was bringing the two consultation led maternity units together on the same’ It is clear in the maternity section what services are available.
14	<ul style="list-style-type: none"> • The intention to set up a travel group stated earlier has now changed to “like to set up” are you going to set one up or not? • If yes, why is this not already in place? 	Pg 39	<ul style="list-style-type: none"> • We have changed this to read’ It is our intention to set up a travel group...’ • It is not already in place as we were concerned we didn’t want to set it up until we had developed our potential proposals and had done consultation. <p>Happy to work with JOSC regarding how this group could be constituted</p>
15	Page 40 – para on scrutiny – this is for scrutiny not the CCGs to say.	Pg 40	This section was reviewed with the Scrutiny Officers – we have added their suggested wording: Calderdale and Kirklees Councils have set up a Joint Scrutiny Committee to consider these proposed changes. The Joint Committee will take a view on the consultation process. Legislation also allows the Joint Committee to make recommendations on the proposed changes to the CCGs, which it may choose to do after it has examined these in detail.

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16	Cover - Community health services	TITLE PAGE	Minor wording change done
17	P2 – typo clinicians	<u>Pg 2</u>	Typo corrected
18	Contents -Only one of the chapter titles has a question mark, but several of them are questions	Contents	All heading titles standardised to statements not questions
19	<p>Foreword - I would redraft:</p> <ul style="list-style-type: none"> • <i>The new hospital on the Acre Mill site at HRI will be for procedures and operations that don't need to be done as emergencies, but still should be done as soon as possible....”</i> • Mortality - have you set targets for the reductions in hospital mortality that these changes should achieve? How could you reduce hospital mortality without making these changes? 	Foreword	<ul style="list-style-type: none"> • We have made the change as suggested • This will be developed into a FAQ – rather than something for the Consultation document.
20	Pp 14-15 - not always easy for the lay person to work out what happens now with what is proposed. For example, where is <i>interventional cardiology services</i> ?	Pg 14-15	<p>CHFT</p> <p>Adding interventional cardiology service to CRH list</p> <p>Propose that we develop a FAQ to show more detail on what services will be in which site</p> <p>Prepare the information for the staff at the information sessions to use and be able to talk through with the public/ produce snap shot cards?</p>

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21	p16 - What has happened to the Urgent Care Centres proposed for Todmorden and Holme Valley in the Outline Business Case?	Pg 16	No changes required to the document. Could be developed into a FAQ. Both CCGs continue to work on their care closer to home and primary care strategies to ensure routine urgent care services are available where possible closer to home'
22	p17 - What happened to the fact boxes about patient numbers that were referred to in the previous draft? Found them – if they are the circles on page 28.	Pg 17	No change required
23	p19 - <i>What is our solution?</i> Could be replaced by <i>Our proposal</i>	Pg 19	Minor wording change made
24	p27 - Typo – clinical	Pg 27	Typo corrected
25	p37 - Are Betty and Tarique real people (if not real names)?	Pg 37	Yes we can confirm that they are real
26	p39 - Typo – set up a travel group	Pg 39	Typo corrected
27	p39 - Do you have figures for the number of visits to hospital that will be reduced through care closer to home?	Pg 39	<ul style="list-style-type: none"> This is still being developed. It could be turned into a FAQ
28	p42 (and elsewhere)- Wellbeing is normally one word in the context of Health and Wellbeing Boards	Pg 42	Minor wording change made