



RIGHT CARE

RIGHT TIME

RIGHT PLACE



Calderdale Clinical Commissioning Group

Greater Huddersfield Clinical Commissioning Group

**Public consultation about proposed
future arrangements for hospital and
community health services**

HAVE YOUR SAY



Survey

FOR OFFICE USE ONLY

Code:



RIGHT CARE

RIGHT TIME

RIGHT PLACE

We have described the proposed changes we would like to make to current services in our main consultation document. It would be helpful if you could tell us if you have read the main document.

Please tick all that apply:

- I have read the main document
- I have read the summary document
- I have not read either of the documents
- I have been to one of the consultation events
- Other please state

.....
It would also be helpful if you could tell us more about you. Are you:

- A resident of Calderdale
- A resident of Greater Huddersfield
- NOT a resident of Calderdale or Greater Huddersfield
- A member of staff – please tell us more

.....
 A representative of an organisation – please tell us more

.....
 Other, please state

.....
What is the first part of your postcode?

--	--	--	--

The following survey asks you to think about the proposed changes. In section one we ask you what you think about the alternatives we have considered. In section two we ask you about each of the proposed changes and in section three about all the changes. We would welcome your feedback on each of the sections so we can consider your views on all the proposals. Your feedback is important to us. Thank you for taking the time to give us your views.

Data protection

No personal information will be released when reporting statistical data and data will be protected and stored securely in line with data protection rules. This information will be kept confidential.

Section 1: About all the alternatives we have considered

(For more information on the proposed changes see page 11 of the main consultation document)

We have looked very closely at the alternative ways that we could use our two hospitals to address the challenges we face. Clinicians from the hospitals and both CCGs have developed a potential future clinical model. This potential future clinical model is not location specific. It describes the way that services should be configured in order to deliver the best outcomes and quality of care for patients.

We have looked at the ways in which the model could be delivered. We started with a long list of 11 different ideas and ended up with a short list of five. This included minimum change, two alternatives focused on developing the Emergency Centre on the existing site at CRH, and two alternatives focussed on developing the Emergency Centre on the existing site at HRI.

We have appraised these alternatives against a set of criteria (Quality of care, access to care, value for money, deliverability and sustainability and co-dependencies with other strategies).

1. Did we miss anything when looking at all the alternatives?

Yes No I don't know I don't understand how you got to your alternatives

2. Please tell us what we have missed

3. What other alternatives do you think we could have considered?

Section 2: We want your views on our proposed changes

Emergency and Acute Care – for life threatening conditions

(For more information on the proposed changes see page 19 of the main consultation document)

Currently we have two A&E departments one in Calderdale and one in Huddersfield. For some emergencies such as a heart attack people are taken to Leeds or to other specialist hospitals.

We are proposing one Emergency Centre based at Calderdale Royal Hospital for the population of Calderdale and Greater Huddersfield.

This will be open 24 hours a day, 7 days a week. Patients will still go to other Emergency Centres such as Leeds as they do now.

We would like you to think about the impact that this proposed change would have on you and your family.

4a. What worries you/do you not like about our proposed change to emergency care?

Please tick all that apply.

- | | |
|--|--|
| <input type="checkbox"/> I will not receive the right care | <input type="checkbox"/> I will not be seen by the right staff |
| <input type="checkbox"/> I will not be seen and treated quickly | <input type="checkbox"/> I will not receive the treatment I need |
| <input type="checkbox"/> I will not be able to travel to get the care I need | |
| <input type="checkbox"/> None of these apply | <input type="checkbox"/> Other, please specify |
-

4b. What do you like about our proposed change to Emergency Care? Please tick all that apply.

- | | |
|--|--|
| <input type="checkbox"/> I will receive the right Care | <input type="checkbox"/> I will see the right staff |
| <input type="checkbox"/> I will be seen and treated quickly | <input type="checkbox"/> I will receive the treatment I need |
| <input type="checkbox"/> I will be able to travel to get the care I need | |
| <input type="checkbox"/> None of these apply | <input type="checkbox"/> Other, please specify |
-

4c. Is there anything else that you would like to tell us? Is there anything we have missed?

Urgent Care – for non-life threatening conditions

(For more information on the proposed changes see page 23 of the main consultation document)

Urgent care is currently provided as part of A&E services, by a local GP, Pharmacist or by calling NHS 111.

We are proposing to keep the urgent care service in each hospital. One service based at Calderdale Royal Hospital, Halifax and one based at the new hospital on the Acre Mills site in Huddersfield.

Both centres will be open 24 hours a day, 7 days a week for people to walk in and be treated.

We would like you to think about the impact that this proposed change would have on you and your family.

5a. What worries you/do you not like about our proposed change to urgent care?

Please tick all that apply.

- | | |
|--|--|
| <input type="checkbox"/> I will not receive the right care | <input type="checkbox"/> I will not be seen by the right staff |
| <input type="checkbox"/> I will not be seen and treated quickly | <input type="checkbox"/> I will not receive the treatment I need |
| <input type="checkbox"/> I will not be able to travel to get the care I need | |
| <input type="checkbox"/> None of these apply | <input type="checkbox"/> Other, please specify |
-

5b. What do you like about our proposed change to Urgent Care? Please tick all that apply.

- | | |
|--|--|
| <input type="checkbox"/> I will receive the right care | <input type="checkbox"/> I will see the right staff |
| <input type="checkbox"/> I will be seen and treated quickly | <input type="checkbox"/> I will receive the treatment I need |
| <input type="checkbox"/> I will be able to travel to get the care I need | <input type="checkbox"/> None of these apply |
| <input type="checkbox"/> Other, please specify | |
-

5c. Is there anything else that you would like to tell us? Is there anything we have missed?

Planned Care – a procedure or treatment that is planned. You may have to stay in hospital to recover

(For more information on the proposed changes see page 26 of the main consultation document)

Planned care currently takes place at Calderdale Royal Hospital, Halifax and Huddersfield Royal Infirmary, Huddersfield.

We are proposing to bring together planned care in one location at a brand new hospital on the Acre Mills site, Huddersfield.

Planned care is booked in advance and may require a few days' stay in hospital. Both hospitals will still have day surgery, outpatient clinics and therapy services.

We would like you to think about the impact that this proposed change would have on you and your family.

6a. What worries you/do you not like about our proposed change to planned care?

Please tick all that apply.

- | | |
|--|--|
| <input type="checkbox"/> I will not receive the right care | <input type="checkbox"/> I will not be seen by the right staff |
| <input type="checkbox"/> I will not be seen and treated quickly | <input type="checkbox"/> I will not receive the treatment I need |
| <input type="checkbox"/> I will not be able to travel to get the care I need | |
| <input type="checkbox"/> None of these apply | <input type="checkbox"/> Other, please specify |

6b. What do you like about our proposed change to planned care? Please tick all that apply.

- | | |
|--|--|
| <input type="checkbox"/> I will receive the right care | <input type="checkbox"/> I will see the right staff |
| <input type="checkbox"/> I will be seen and treated quickly | <input type="checkbox"/> I will receive the treatment I need |
| <input type="checkbox"/> I will be able to travel to get the care I need | |
| <input type="checkbox"/> None of these apply | <input type="checkbox"/> Other, please specify |

6c. Is there anything else that you would like to tell us? Is there anything we have missed?

Maternity Services in the community –

(For more information on the proposed changes see page 30 of the main consultation document)

Currently consultant led maternity care and a birthing centre is provided at Calderdale Royal hospital. Huddersfield Royal Infirmary also has a birthing centre.

We are proposing that the Emergency Centre is on the same site as the consultant led maternity unit, this would mean services would stay the same.

There are plans to improve community based services for women at all stages of their pregnancy. This would mean providing more care closer to home.

We would like you to think about the impact that this proposed change would have on you and your family.

7a. What would improve our proposed change to maternity services?

Please tick all that apply.

- Receiving the right care
- Seeing the right staff
- Being seen and treated quickly
- Receiving the treatment I need
- Being able to travel to get the care I need
- None of these apply
- Other, please specify below

.....

7b. Is there anything else that you would like to tell us? Is there anything we have missed?

Paediatric Care – healthcare services for babies, children and young people

(For more information on the proposed changes see page 32 of the main consultation document)

Paediatric care currently takes place at both Calderdale Royal Hospital, Halifax and Huddersfield Royal Infirmary, Huddersfield.

We are proposing to have all paediatric (children's) care with the Emergency Centre at Calderdale Royal Hospital. Specialist staff will be in one place to treat severely ill children.

There will also be a children and young people's outpatient service at Calderdale Royal Hospital, Halifax and at the new hospital on the Acre Mills site in Huddersfield. More services for children will be provided closer to home.

We would like you to think about the impact that this proposed change would have on you and your family.

8a. What worries you/do you not like about our proposed change to paediatric services?

Please tick all that apply.

- I will/my child will not receive the right care
- I will/my child will not see the right staff
- I will/my child will not be seen and treated quickly
- I will/my child will not receive the treatment I/they need
- I will/my child will not be able to travel to get the care I/they need
- None of these apply
- Other, please specify

8b. What do you like about our proposed change to Paediatric services?

Please tick all that apply.

- | | |
|---|---|
| <input type="checkbox"/> I will/my child will receive the right care | <input type="checkbox"/> I will/my child will see the right staff |
| <input type="checkbox"/> I will/my child will be seen and treated quickly | <input type="checkbox"/> I will/my child will receive the treatment I/they need |
| <input type="checkbox"/> I will/my child will be able to travel to get the care I/they need | <input type="checkbox"/> None of these apply |
| | <input type="checkbox"/> Other, please specify |

8c. Is there anything else that you would like to tell us? Is there anything we have missed?

Community Services

(For more information on the proposed changes see page 35 of the main consultation document)

Currently people have to travel to Calderdale Royal Hospital, Halifax and Huddersfield Royal Infirmary, Huddersfield for services that could be closer to home.

We propose to have more hospital services available in the local community at GP practices and health centres. This would include outpatient appointments and tests such as x rays and blood tests.

We would like you to think about the impact that this proposed change would have on you and your family.

9a. What worries you/do you not like about our proposed change to community services?

Please tick all that apply.

- | | |
|--|--|
| <input type="checkbox"/> I will not receive the right care | <input type="checkbox"/> I will not be seen by the right staff |
| <input type="checkbox"/> I will not be seen and treated quickly | <input type="checkbox"/> I will not receive the treatment I need |
| <input type="checkbox"/> I will not be able to travel to get the care I need | |
| <input type="checkbox"/> None of these apply | <input type="checkbox"/> Other, please specify |

9b. What do you like about our proposed change to community services?

Please tick all that apply.

- | | |
|--|--|
| <input type="checkbox"/> I will receive the right care | <input type="checkbox"/> I will see the right staff |
| <input type="checkbox"/> I will be seen and treated quickly | <input type="checkbox"/> I will receive the treatment I need |
| <input type="checkbox"/> I will be able to travel to get the care I need | |
| <input type="checkbox"/> None of these apply | <input type="checkbox"/> Other, please specify |

9c. Is there anything else that you would like to tell us? Is there anything we have missed?

Section 3: About all our proposed changes

10. Do you think you will be negatively affected by our proposed changes?

- Yes No I don't know

If you answered yes to the above please tell us in more detail how you feel you will be negatively affected.

11. Please tell us if there is something that you think we could do to improve travel, transport and parking? (See page 39 of the main consultation document)

12. Overall after reading the document do you agree or disagree with our proposed changes?

- Agree Disagree Neither agree nor disagree

I don't understand your proposed changes

Please tell us more about your response

Please complete the equality monitoring form below.

Equality Monitoring Form

In order to ensure that we provide the right services and to ensure that we avoid discriminating against any section of our community, it is important for us to gather the following information. No personal information will be released when reporting statistical data and data will be protected and stored securely in line with data protection rules. This information will be kept confidential.

Please try to answer all the questions. If you would like help to complete this form or would like a form in a different format (such as large print) please call **01484 464212** or email rcrtrp.myview@nhs.net

1. What is the first part of your postcode?

Example	HD6
Yours	

Prefer not to say

2. What sex are you?

Male Female

Prefer not to say

3. How old are you?

Example	42
Yours	

Prefer not to say

4. Which country were you born in?

Prefer not to say

5. Do you belong to any religion?

Buddhism

Christianity

Hinduism

Islam

Judaism

Sikhism

No religion

Other (Please specify in the box below)

Prefer not to say

6. What is your ethnic group?

Asian or Asian British:

Indian

Pakistani

Bangladeshi

Chinese

Other Asian background (please specify)

Black or Black British:

Caribbean

African

Other Black background (please specify)

Mixed or multiple ethnic groups:

White and Black Caribbean

White and Black African

White and Asian

Other mixed background (please specify)

White:

English/Welsh/Scottish/Northern Irish/British

Irish

Gypsy or Irish Traveller

Other White background (please specify)

Other ethnic groups:

Arab

Any other ethnic group (please specify)

Prefer not to say

Please turn over the page

7. Do you consider yourself to be disabled?

- Yes No
 Prefer not to say

Type of impairment:
Please tick all that apply

- Physical or mobility impairment
(such as using a wheelchair to get around
and / or difficulty using their arms)
- Sensory impairment
(such as being blind / having a serious visual
impairment or being deaf / having a serious
hearing impairment)
- Mental health condition
(such as depression or schizophrenia)
- Learning disability
(such as Downs syndrome or dyslexia) or
cognitive impairment (such as autism or
head-injury)
- Long term condition
(such as cancer, HIV, diabetes, chronic heart
disease, or epilepsy)
- Prefer not to say

8. Are you a carer?

Do you look after, or give any help or support
to a family member, friend or neighbour
because of a long term physical disability,
mental ill-health or problems related to age?

- Yes No
 Prefer not to say

9. Are you pregnant?

- Yes No
 Prefer not to say

10. Have you given birth in the last 6 months?

- Yes No
 Prefer not to say

11. Please select the option that best represents your sexual orientation?

- Bisexual (both sexes)
 Gay (same sex)
 Heterosexual/straight (opposite sex)
 Lesbian (same sex)
 Other
 Prefer not to say

12. Are you transgender?

Is your gender identity different to the gender
you were assigned at birth?

- Yes No
 Prefer not to say

If you would like a printed copy of the consultation document please ask us by:

- calling **01484 464212**, or
- texting us on **07771 334724**, or
- emailing us at rcrtrp.myview@nhs.net

Remember to leave your contact details.

We will respond to your call or text as soon as possible. In periods where we have a high volume of enquiries this could take up to 5 working days.

For more information or to complete the survey online please visit: www.rightcaredtimeplace.co.uk

Once completed please return this form in the prepaid envelope provided or send it to:

Freepost Plus RTAA-XTHA-LGGC
Heron House
120 Grove Road
Fenton
Stoke on Trent
Staffordshire
ST4 4LX