



**RIGHT CARE**  
**RIGHT TIME**  
**RIGHT PLACE**



# What you've told us about our plans for hospital and community services

Easy read version of the consultation report of findings August 2016



# Who we are



NHS Calderdale and NHS Greater Huddersfield Clinical Commissioning Groups plan and buy health services for Calderdale and Huddersfield.



We are GPs and other NHS staff.



We wanted to make changes to local hospitals and other health services.



**Our plans for hospitals and community health services.**

Easy read version of:  
Public consultation about proposed future arrangements for hospital and community health services.  
March 2016

We told people about our plans.



# Our plans

These are the plans.

## **Emergency care**



Emergency care is when you may die from your illness or injury.



You are usually taken to hospital by an emergency ambulance or you are sent there by your doctor.



We plan to have 1 Emergency Care Centre at Calderdale.



## **Urgent Care**

Urgent care is when you need medical care quickly but you will not die.

Urgent care is for things like:



Broken bones, sprains, burns,  
being very ill



There will be 2 Urgent  
Centres. 1 at Huddersfield  
and 1 in Calderdale.



They will be open 24 hours a  
day 7 days a week.

## **Maternity**

These services will not  
change.



Midwives will help women  
have babies in Calderdale and  
Huddersfield Hospitals and in  
their own homes.



Doctors will help women have  
babies in Calderdale Hospital.

## **Children and young people's services**



There will be a new Children's Emergency Centre at Calderdale hospital.

## **Planned care**



This is when you know you need treatment or an operation but it is not an emergency.



A new hospital will be built at Huddersfield for planned operations.

## **Community services**



This is health services near your house help you stay independent. They mean you do not have to go into hospital unless you really need to.



We will have more services near to people's homes.



# How we told you



To find out what people thought about these plans we went to lots of different places to talk to people.



We gave people information to tell them about the changes.

We did this in different languages, Braille and easy read.



We asked people to fill in a survey to tell us what they thought.



We made an easy read survey.



# What you said



Lots of people, over 7500 filled in the survey.



To make it fair we asked a different organisation to look at the answers and tell us what people said.



The things people said were counted. A list was made of what they said most.

We now want to tell you what people said.



Most people in Huddersfield said the changes would be bad for them.



Most people in Calderdale did not think the changes would be bad for them.



People were worried about

- Travel time
- What would happen to other hospitals
- Ambulances
- Meeting people's health needs
- Some people liked the plans



People in Huddersfield were worried about –

- not being seen quickly at the new emergency centre in Calderdale.
- getting to the hospital in an emergency.





- getting to the Children's Emergency Centre and being seen quickly.
- travel and the ambulance service.



People in Calderdale liked the plan more.

Other things people said -



People said less about planned and maternity care.



People were worried if the changed services would be safe.



People thought that we were planning to make these changes to save money.



People felt that the information about the changes was not clear.



People said they were unhappy there was only one option.

People understood things had to change.



People made suggestions on how things could be done differently.



The CCGs will now look at the information.

They will think hard about what they know.



In October a decision will be made about what to do next.

This easy read version was prepared by NHS Calderdale CCG and NHS Greater Huddersfield CCG based on the independent report of findings by Midlands and Lancashire CSU.



*Calderdale Clinical Commissioning Group*  
*Greater Huddersfield Clinical Commissioning Group*